SESSION FIVE (5 of 8)

Objectives for this session:

- Give feedback on perceived social norms from the questionnaire
- Start thinking about intervention strategies in the moment and after the event

Session plan: One hour to one and a half hours

| Time allocation | What you need to know as facilitator – info only | Resources |
|----------------------------------|--|--|
| One hour to one and a half hours | You will need the results from the social norms questionnaire that participants completed before beginning the course (see the instructions for how to score this at http://www2.uwe.ac.uk/faculties/BBS/BUS/law/Law%20docs/bystander/toolkit/session1/Facilitator-notes/Scoring_Social_Norms_Questionnaire.pdf) | A live internet connection for playing video clips – it will be helpful to have a browser window open and paused at this Youtube clip: https://www.youtube.com/watch?v=iUj2OHLAG3w Slides - powerpoint |
| | You might want to design a powerpoint with graphs to illustrate the differences between the norms and perceived norms in your sample | Handout: Some intervention strategies (word) Handout: Chart: Intervention Options (ppt) Handout: (if using): printed handout notes to accompany presentation Flipchart or board, pens Results from the Social Norms questionnaire – to present as slide or handout |

| Time allocation | Focus / Activity | What to Say | What you need to know as facilitator – info only | Resources |
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| | Ground rules | A reminder of our ground rules | | Slide 3: ground rules - 10x action towns performing injection to a propose the properties and p |
| Aprox 20 mins | Social norms feedback | Present the information from the questionnaire that you have collated which reveals the difference between what individuals actually think or would do as opposed what they think other students think or would do. Remind them that as we have seen, these perceived norms can make a big difference in terms of intervention. | ntio | Questionnaire results and slide 4: Social Norms feedback |
| 1 min | Thinking about intervention strategies | Recap: the 4 stages of bystander intervention In the previous sessions, we have been through the first 3 stages and from now on we will be concentrating on acquiring the necessary skills to act - stage 4. | ativ | Slide 5: the 4 stages 4 Stages for intervention 1. Notice the event 2. Interpret it as a problem 1. Food responsible for deading with a |
| | | We often intervene without realising we are doing it e.g. by catching someone's eye, by not laughing at a joke, by staring, by sending a disapproving look. If you say "there's a queue" to a queue jumper this is an intervention for example. | | Possess recensary skills to act seed to be a seed t |

| 5 mins | "Who are You" Bystander film | We're going to watch a short film about a sexual offence – the purpose of watching this is to think about opportunities for intervention among the people in the film. Please be aware the scene at the end might be upsetting for some people and it's fine if you'd rather not watch. Play the film Stop at the closing of the bedroom door after the rape takes place | https://www.youtube.co m/watch?v=iUj2OHLAG 3w (4 minutes 40) | Slide 6: clip New Zealand bystander video https://www.voulube.com/watch?v=IUI2OHI, AG3.xx |
|--------|---|--|---|--|
| 4 mins | h | Ask whether this is how 'sex' should look? Is it what we want from sex? Where would you stop? Ask what the criminal offence is in this film and what the sentencing and other repercussions will be for the perpetrator and the victim/survivor. Looking for stigma, prison sentence, end of career, expulsion from university (perpetrator) Looking for STD, pregnancy, trauma, psychological effects, mental health (victim) Ask who could have intervened and when, to stop this happening and discuss. | Offence: Rape Repercussions: prison sentence; sex offenders register; potential social stigma; unemployability Looking for: the best friend, the bartender, the stranger and the flatmate. | Slide 7: discussion questions Discussion questions • Who could have intervened to stop this happening? • When could they have intervened? |
| 3 mins | Summarise: potential active bystanders | There were 4 different potential bystanders: the best friend, the bartender, the stranger and the flatmate. Resume the video to show how the situation could have ended differently. You might want to stop it after each bystander and ask about the technique that bystander used (see next slide) | | Slide 8: bystanders National Bystanders Day Date Day Day Date Day Day |

| 3 mins | What techniques did the different bystanders use? (Pointing out on the chart) This is all happening IN THE MOMENT, DURING THE INCIDENT. There may be situations where this is or is not appropriate. In this case they are intervening whilst it is in progress to stop it. In reverse: The flatmate – does not confront him, rather, she diverts attention – she is shifting the focus and interrupting the behaviour - thanks him for bringing her home and also takes her friend away. The stranger – points out to mate and security – so this is indirect intervention – he has engaged allies. The security guard intervenes directly through confrontation – point out that they must never do this because it would not be safe – and interruption by taking her away. The bartender - again no confrontation, he interrupts by calling friend over. | Point out on the chart on the slide as you go through the different interventions | Slide 9: chart Bystander Intervention Options Handout: copy of the chart |
|--------|---|---|--|
| | The best friend - again no confrontation but interruption - simply asks her if she wants to go and takes her out of the situation. So there are ways of stopping a situation without directly confronting the offending person. | ativ | e |
| 2 mins | Show this clip: This is another example of changing the situation – the people at the party simply interrupt the situation with a diversion and get the vulnerable person out of the situation. | https://www.youtube.co m/watch?v=R6- PluWcNwU | Slide 10: clip https://www.voutube.com/watch?v=R@- PMVCNNU |

| 30 sec | | Intervention is not just about an incident in progress at the red end of the scale but also can be about intervening to challenge low-level behaviours (using certain words, phrases, sexist jokes, low-level harassment for example) | | Slide 11: range of behaviours Range of Behaviours Range of Behaviours Healths age-aggreeded radial respectful safe to the control of the c |
|--------|---|---|-----|--|
| 30 sec | h | Remember the golden rule – only intervene if it is safe to do so and call 999 if it is not safe and an emergency response is required. | tio | Slide 12: golden rule Golden Rule Only intervene when it is safe for you to do so. If not safe, in an emergency, dial 999 |

4 mins

When might it be be appropriate to intervene during an incident and when it might be appropriate to intervene after the event?

During the event:

Important to say that you should call 999 if not safe and look for **exit** strategy for you and persons involved

Looking for:

Danger / harm / emergency

Less serious but want to call it out.

Advantages: stop harm, call it out while it's fresh

Disadvantages: risk to self, might get heated/escalate/ you might not be calm (you don't have a strategy for what you want to say).

After the event:

Looking for:

Chance to cool down and reassess and plan a strategy for effective intervention which might include others. Reflect and think about how to intervene later.

Many people who engage in inappropriate behaviour or make inappropriate comments do so on a regular basis so you may be able to talk to them at a later time when you have reflected on how best to go about it.

It might be useful for you to look at the facilitators guide here for more information http://stepupprogram.org/facilitators/strategies-effective-helping

Slide 13: during/after



Pens / whiteboard / flipchart

(Berkowitz, A. (2009) Response Ability: A Complete Guide to Bystander Intervention, Beck & Co., chapter 3)

| 5 mins | How might you intervene in the moment? Take suggestions from participants and write them down if you have time Looking for: Shifting the focus away by interruption/distraction/diversion Showing disapproval/ leaving/ non engagement/ not laughing Deflection – change subject Reframing – saying something positive Confronting the person – saying something at the time – calling it out Say why it's not okay, say why you are unhappy with it, raise consequences of behaviour in a way that means something to the offending person. | | Slide 14: how intervene in the moment? How might you intervene in the moment? |
|--------|--|--|--|
| | This slide shows you some suggestions. | Point out anything that has not been covered in discussion | Slide 15: suggestions Suggestions Suggestions Suggestions |
| 4 mins | How might you intervene after the event? Take suggestions from participants and write them down if you have time. Looking for Challenging the person's behaviour later – possible with others – engaging other bystanders – talking to them about behaviour once you have calmed down and thought about what to say. Try and change their attitude by talking to them Flagging up with someone in authority for help / to talk to them – Offer assistance to the victim | | Slide 16: how intervene later? How might you intervene later? |

| 2 mins | So these are the suggestions: confront the person, shift the person's attitudes, ask an authority figure to intervene, offer assistance – like signposting to support services - to the victim | | Slide 17: suggestions Suggestions |
|--------|---|--|--|
| 2 mins | Confrontation is about letting someone know that they are acting inappropriately. Here are the steps for an effective confrontation. So - start by showing interest in the person, how they are. Then tell them what your concerns are and how they make people feel. See if they can understand this. Be prepared for defensiveness. Be calm. If you are a leader/in authority (e.g. a sports team captain) then you can impose suggestions for change and offer support. The blue box gives you easy steps to remember. | The confrontation model also gives the opportunity for making a plan for follow up but has not been included as unlikely that students will be in a position to impose formal consequences. (Berkowitz, A. (2009) Response Ability: A Complete Guide to Bystander Intervention, Beck & Co., p.47). | Slide 18: Confrontation Confrontation - Express referred in offending person - One records with you are - 1 see - Share how you'den's led - And if the defining person - Look at alternative behaviour! - Look at alternative behavio |
| 2 mins | The difference between confrontation and shifting the person is that someone may react to confrontation by simply knowing not to do/say something in your presence but will carry on when you are not there. By 'shifting the person' you are helping the person understand why they act as they do and why it is problematic so they stop doing it altogether. Shifting the person is about having a respectful dialogue. It may be helpful to vent to another person first and to get support for yourself. You may wish to have another person with you. You must listen to the other person and identify what the 'upset' is that lies beneath the behaviour. Suggest how others might feel about the behaviour. | (Berkowitz, A. (2009) Response Ability: A Complete Guide to Bystander Intervention, Beck & Co., pp.47-51) | Slide 19: shifting the person Shift the person / change attitude Make them understand why they behave as they do and why their behaviour is problematic so you change their attitude Needs a conversation with respect for all listening is important I dentify what is underlying the behaviour Fingage in open talk—show interest in understanding the person and why they behave as they do |