

Eduroam – troubleshooting

How to find your e-mail address

How do I find exactly which e-mail address to enter?

If you have any doubt as to the e-mail address *eduroam* is expecting then you can follow the simple process below.

You will need to follow the advice depending upon the e-mail client you use.

Outlook / OWA users

For users of Outlook and OWA the easiest way to find out your e-mail address is to open a web browser and log into OWA as normal and check your **sent mail** folder.

Open up an e-mail and hover your mouse over your name in the e-mail. It will display the correct e-mail address.

This is shown below

https://owa.exeter.ac.uk/owa/?ae=Item&a=Open&t=IP Reply Reply All Forward + IP Gur Name Here To: Your Name Here VourEmailHere@exeter.ac.uk		
Reply Reply All Forward Image: Ima	M.Note&id=RgAAAADWy	W5JkPSYR5Zm
Your Name Here YourEmailHere@exeter.ac.uk	🎦 🔹 🐟 🗇	?
Te: YourEmailHere@exeter.ac.uk		
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on () 1 Jon Foster	13	August 201

Office 365 Users

For Office 365 users the easiest way to find out your e-mail address is to log into your Office365 e-mail as usual and open up your **sent mail** folder.

Then click on your display name...

SENT ITEMS	CONVERSATIONS BY DATE 👻	
all unread to me fla	gged	Your Name Here
 Your Name Here (no subject) No preview is available. 	× ► 14:2	Tue 12/08/2014 14:25 Sent Items; Inbox

and you'll be presented with the information below, including your e-mail address, highlighted.

	Your Name	Here	
\sim	e		Add to Contacts
contact i	notes organiza	tion	
send email YourEmailHer	e@exeter.ac.uk	linked contacts Directory	