

FAQS FOR CHANGES TO UNIVERSITY MINIBUS & STAGECOACH SERVICE

What is changing for staff?

A new Stagecoach line 4 University service is now in operation.

The new service will connect more key areas across the city:

- Streatham Campus
- St David's Station
- Central Station
- Exeter City Centre
- St Luke's Campus
- Honiton Road Park and Ride
- Exeter Science Park
- Cranbrook

The new service will offer:

- Improved service times – every 12 minutes, from 6am – midnight
- Reduced journey times with use of the new bus corridor in the city centre

The new service will replace the existing University minibus services and the current UNI Stagecoach service.

Can I still travel for free from the train stations and between campuses?

Yes. Free inter-campus travel, and travel to and from St David's train station will still be available. To access this, you will just need to show your staff card.

Where will the bus stop at Exeter St David's?

The bus will stop at either stop A or stop B. These are the stops that are on your left as you exit the main station entrance.

Where will the bus stop on the Streatham campus?

The bus will stop at the same stops currently served by the Uni bus - Streatham Drive, Queen's Drive, North Park Road x 2, Rennes Drive, Prince of Wales Road x 2.

What is changing for students?

The student Night Bus service will change to follow a new route closer to student residences on Streatham Campus.

The new route will follow Cowley Bridge Road to St David's Station, along Prince of Wales Road, Pennsylvania Road and the City Centre.

This route will service residences including Duryard, Birks Grange, St David's, East Park, Lafrowda and St German's.

The Night Bus will run on Wednesday, Friday and Saturday nights from midnight – 4am during term-time.

Can students travel for free travel?

Students will need to purchase the usual Stagecoach fare.

There is a discounted unlimited term-time ticket available via the Stagecoach website - [Student Bus Tickets and Prices for Greater Exeter | Stagecoach \(stagecoachbus.com\)](https://www.stagecoachbus.com/student-bus-tickets)

Why have these changes taken place?

To further promote sustainable travel to colleagues and students and reduce the use of cars for business travel between our Exeter campuses.

To also improve our provision of sustainable travel benefits to colleagues with better connections to key locations across the city, quicker journey times and further Stagecoach discounts.

What discounts are available for staff travel?

A 30% Stagecoach ticket discount has been introduced and this will apply to all Devon destinations served by Stagecoach. This is available using the Stagecoach app.

Colleagues will need to scan an activation QR code. More details on our [website](#).

More saver options are also available including:

- Daily and one-week tickets (Dayrider and Megarider)
- Four-week and 13-week tickets
- 52-week ticket saver

You will also be able to purchase Flexi 5 and Flexi 10 fares via the Stagecoach app, which offer groups of five- or 10-day tickets at a low price.

How will these changes affect colleagues with mobility issues

Stagecoach buses are fully accessible and will offer improved mobility access to vehicles via kerbside ramps and the ability to lower suspension for those that need it to embark. They also offer priority seating. A full Equality Impact Assessment was carried out prior to this change to ensure improvements would be offered with the new service.

Where can I find more information?

More information is available on our Travel website www.exeter.ac.uk/about/sustainability/travel/

If you have any queries about the new service, please email sustainability@exeter.ac.uk