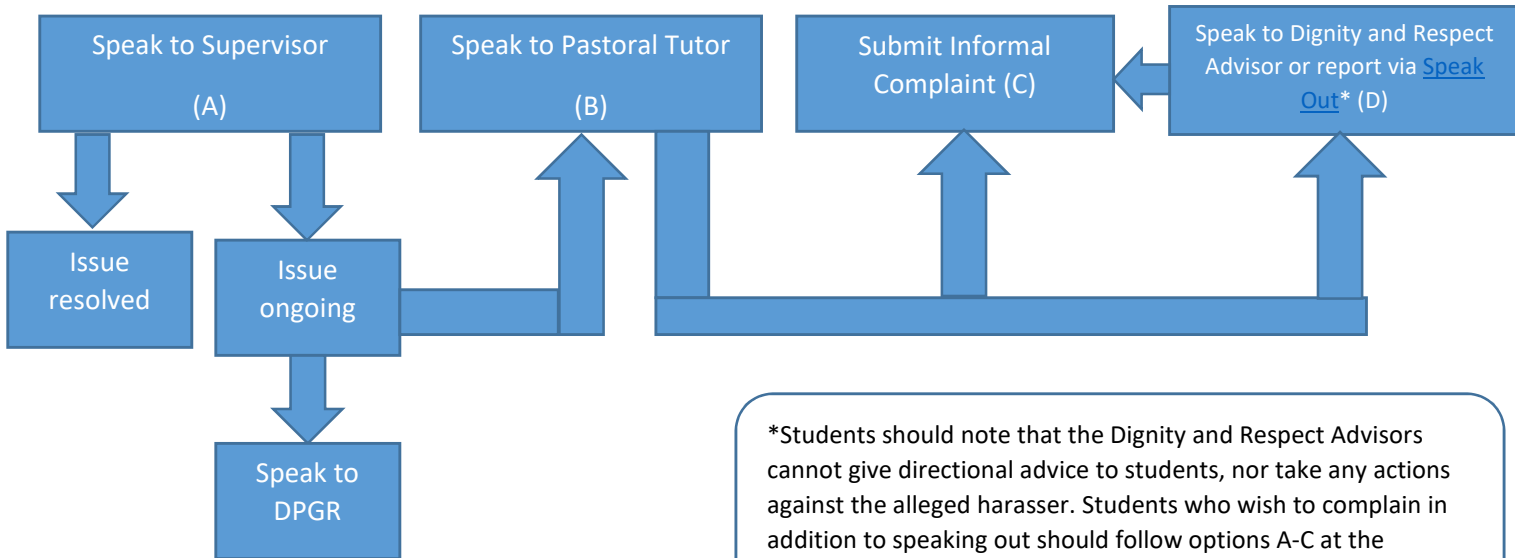


PGR Student wishes to raise a concern re their studies or supervision

Phase 1 – Informal Stage



*Students should note that the Dignity and Respect Advisors cannot give directional advice to students, nor take any actions against the alleged harasser. Students who wish to complain in addition to speaking out should follow options A-C at the informal stage

Phase 2 – Formal Stage if options A-C do not provide a remedy that is acceptable to you

Formal Complaints Process (<http://www.exeter.ac.uk/staff/policies/calendar/part1/otherregs/complaints/>)

If relating to a member of staff

HR investigation (note this stops the clock on resolution timescales)

Complaint Resolved

Formal Complaints Review Stage (<http://www.exeter.ac.uk/staff/policies/calendar/part1/otherregs/complaints/>)

Complaint Resolved

OIA Referral (<https://www.oiahe.org.uk/about-us/>)