

I have an issue with another student?

What are my options? Firstly, explore informal ways to resolve the issues



WELFARE: PEER 2 PEER CONFLICT RESOLUTION:

Meeting facilitated by trained staff - you and the other party can talk around the concerns to find a way forward together.



MEDIATION:

Meeting facilitated by the University Mediator - you and the other party will mediate through the issues to reach a way forward acceptable to all parties.



WHO CAN I TALK TO?

Personal Tutor
Hub
Head of School/ College
Wellbeing/ Welfare/
Residence Life/Welfare
Advisor
PGR supervisor/pastoral
tutor



COLLEGE/ RESIDENCE LIFE/LIVING SUPPORT

MEETING:

Meeting facilitated by College/ Residence Life/ Living Support to negotiate how you and the other party can continue to study or live (as relevant) together without having a negative impact on each other.



If informal resolution is unsuccessful, you may wish to submit a Formal complaint to Student Cases

We would consider if action should be taken under the Disciplinary Procedure, or if another route exists to correct the circumstances