

How do I go above and beyond?

Andrew Johnson
HR Services

How do I go above and beyond?

Why should I go above and beyond?



Historical Perspectives

Confucius

- Choose a job you love, and you will never have to work a day in your life.

Aristotle

- Pleasure in the job puts perfection in the work.

Plato

- The beginning is the most important part of any work



Apostle Paul

Serve wholeheartedly, as if you were serving the Lord, not people.

Whatever you do, work at it with all your heart, as working for the Lord, not for human masters... It is the Lord Christ you are serving.

Historical Perspectives

Vocation

Creative

Service

Worship

Transformative

Communal

Modern Perspectives

What do you want to achieve?

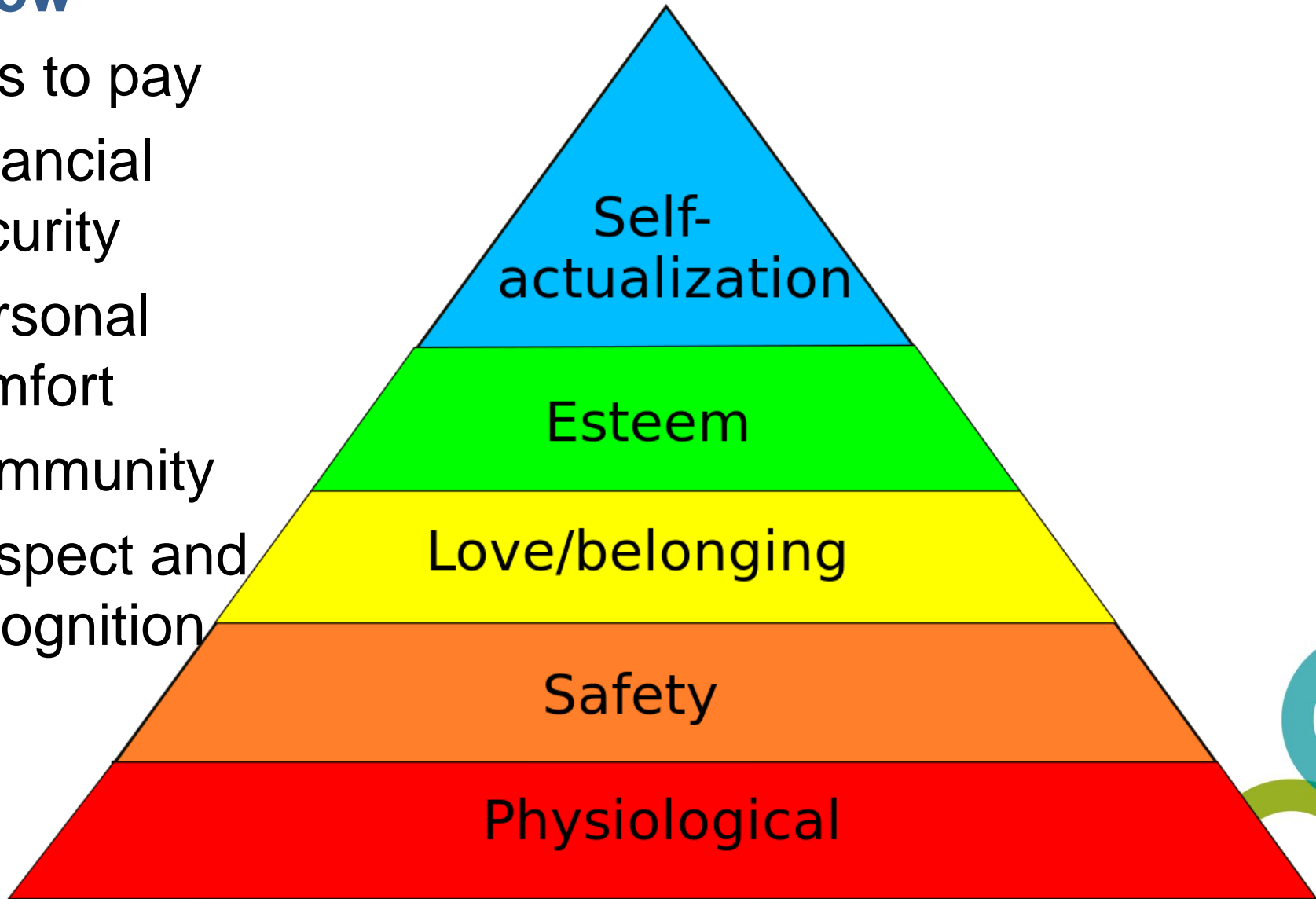
Personal goals

Social goals
(common good)

Modern Perspectives

Maslow

- Bills to pay
- Financial security
- Personal comfort
- Community
- Respect and recognition



Andrew Carnegie



Every act you have ever performed since the day you were born was performed because you wanted something.

Why should I go above and beyond?

- What **motivates** me?
- What are my **values**?
 - Recognition
 - Reward
 - Belonging
 - Contributing to something bigger
 - **Professionalism**

What is Professionalism?



What is Professionalism?

What is PROFESSIONALISM?

- **What does Professionalism actually mean?**
- "the conduct, aims, or qualities that characterize or mark a profession or a professional person"
(Merriam-Webster dictionary)

Specialized
Knowledge and
Competency
Honesty and
Integrity
Accountability
Self-Regulation

Build expertise
Have the tools you need
Be prepared
Honour your commitments
Be polite
Develop your emotional
intelligence

How do I go above and beyond?

- Understand your customer:
 - Learn to speak their language
 - Anticipate their needs
- Take responsibility – suggest improvements
 - Don't ask What must I do? But What can I do?
- Go out of your way
- Strive for continuous improvement
- Make yourself indispensable or make yourself redundant?
- It's not about me – want the TEAM to succeed
- Remember: You are changing the world!

We change history!



“I’m helping to put a man on the Moon, Mr President”

We change history!

Our Mission

We make the exceptional happen by challenging traditional thinking and defying conventional boundaries.

Our Vision

Our driving ambition is to be a global 100 research leader and create graduates of distinction within a community of the most talented and creative minds.

Our Values

- Ambition...
- to challenge and reach for the previously unachievable...
- in active collaboration...
- we support and inspire each other to be the best that we can be...
- making the exceptional happen...
- We strive to reach the highest standards...

Make history: make the exceptional
happen!

Thank you for listening

